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OFFICIAL

500.0251  
8686

PATENT

#10/(BE)  
4-21-04  
Hill

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.: 09/782,150  
Applicants: Frazier  
Filed: February 14, 2001  
For: OPERATING SOFTWARE PERFORMANCE MONITOR  
Group: 2122  
Examiner: Yigdall

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Durham, North Carolina  
April 15, 2004

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Amendment

Sir:

In response to a final Office Action dated February 19, 2004, please amend the above-identified application as follows:

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**OFFICIAL** PATENT500.0251  
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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Frazier  
Serial No.: 09/782,150  
Filed: February 14, 2001  
For: OPERATING SOFTWARE PERFORMANCE MONITOR  
Group: 2122  
Examiner: Yigdall, Michael J.

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Durham, North Carolina  
April 16, 2004

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**CERTIFICATION OF FACSIMILE TRANSMISSION**

Sirs:

I hereby certify that this correspondence is being facsimile transmitted to the United States Patent and Trademark Office, Fax. No. 703-746-7239 on the date set forth below

1. Amendment Transmittal (1 page)
2. Amendment (9 pages)

Karen S. Flynn

Printed name of person signing

  
Signature

Date: April 16, 2004

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Docket No. 8686

In re application of: Frazier (et al.)

Serial No. 09/782,150

Group Art Unit: 2122

Filed: February 14, 2001

Examiner: Yigdall, Michael J.

For: OPERATING SOFTWARE PERFORMANCE MONITOR

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Transmitted herewith for filing is an amendment in the above-identified application.

☒ No additional fee is due at this time.☐ The fee has been calculated as shown below:

## CLAIMS AS AMENDED

(1)	(2) Claims Remaining After Amendment	(3)	(4) Highest Number Previously Paid For	(5) Extra Present	(6) Rate	(7) Additional Fee
Total Claims	10	-	20	0	\$18.00=	\$0.00
Independent Claims	2	-	3	0	\$86.00=	\$0.00
Total additional fee for this amendment ----->						\$0.00

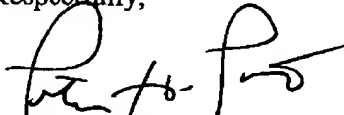
☐ Please charge the above filing fee to the account of NCR Corporation, Deposit Account No. 14-0225.

☐ Charge the fee of \$\_\_\_ for a \_\_-month extension of time to NCR Corporation Deposit Account No. 14-0225. A DUPLICATE OF THIS TRANSMITTAL IS ATTACHED. This letter petitions for a 1 month extension of time to respond.

☒ The Commissioner is hereby authorized to charge any additional fees which may be required for this amendment, including any fee for extension of time or credit any overpayment to NCR Corporation Deposit Account No. 14-0225. Should such an extension become due, this letter constitutes a petition requesting same.

Our telephone number is (919) 806-1600.

Respectfully,

  
Peter H. Priest  
Attorney for: Frazier